

## Oracle B2C Service April 24, 2026 Release Notes

| Description  |
|--|
| <b>Browser Agent Desktop</b>   |
| An issue that caused the Standard Text to not display the color of the text when created in BUI to not display in .NET has been resolved.<br>An issue in the Staff Account Editor where it can be saved when required customer fields are blank has been resolved.               |
| <b>Chat</b>  |
| An issue that caused the Chat Media Bar to not display in the browser UI has been resolved.  |
| <b>Workspaces and Extensibility</b>  |
| An issue that causes a SyntaxError during a profile search in the Extension Manager has been resolved.   |
| <b>Workspaces/Workflow</b>   |
| An issue that caused the Propose Incident to Answer window items to misaligned, has been resolved.<br>An issue that caused the forwarding of an incident to fail when IFWD_UI_FROM_ADDR is set to 1 or 2 and the staff account does not have an email address has been resolved. |